Forgot User ID or Password?
https://portal.adp.com
Forgot User ID?

Step 1: Identify Yourself

ADP is committed to protecting your privacy and ensuring that only you can access your information. We ask for some personal information so we can verify your identity.

First Name: 

Last Name: 

Select one type of information:

- Email Address: 

- Mobile Phone Number: United States +1 

Enter your name and email address or mobile phone number.
Forgot User ID?

Select your method of notification: email or mobile phone
Forgot User ID?

Step 3 of 4: Verify Information

Your user ID is about to be sent to your mobile phone number ending in . If the information displayed is incorrect, click Previous to change the delivery method.

Verify your email or mobile number

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Forgot User ID?

Confirmation!

Click the “I also forgot my password” link if necessary.
Forgot Password?

Step 1 of 5: Identify Yourself

ADP is committed to protecting your privacy and ensuring that only you can access your information. We ask for some personal information so we can verify your identity.

User ID: [ ]

Enter your user ID

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Forgot Password?

Select your reset method: mobile phone or email address

Step 2 of 5: Select Reset Method

To protect your information, the password to your account cannot be retrieved and must be reset. Depending on the option you select, you will be required to complete additional steps to verify your identity. Standard text and data charges might apply from your mobile phone carrier.

Select the contact information to which you have immediate access to continue this process.

Reset Method:

- [ ] Send a temporary password to my mobile phone number ending in:
- [ ] Send a temporary password to my email address.
Forgot Password?

You will have to answer (2) security questions in step 3.

Step 3 of 5: Verify Information

Enter the answer to the security question. Answers are not case sensitive.

Question: What was your favorite childhood pet's name?
Answer: [blank]

Cancel Previous Next Done

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Forgot Password?

Step 4 of 5: Reset Your Password

Your temporary password is about to be sent to your mobile phone number ending in ___.

Reset your password
Forgot Password?

Reset Your Password

Step 5 of 5: Confirmation

You temporary password has been sent. Use this password to log in to your ADP service. You will be asked to change your password after you log in.

Log In

Confirmation