Georgia State University

Job Title: Alumni Development Specialist II

BCAT Code: 09TX39  Effective Date: April 1, 2007
Pay Grade: G10   FLSA Status: Non-Exempt  Revision Date: July 1, 2013

General Description
Provides administrative and clerical support for the Alumni Relations unit.

Examples of Duties
- Researches and inputs information on individual, corporate and foundation prospects.
- Maintains multiple databases.
- Assists with special projects for the department.
- Assists with the production of departmental newsletters.
- Assists in editing press releases.
- Assists with mailing of invitations.
- Monitors the front desk area.
- Mails letters and information packets to alumni.
- Coordinates meetings and special events.
- Processes checks received from Alumni.
- Researches gift and pledge information, and ensures that proper documentation is maintained.
- Verifies matching gift information.
- Generates external and internal communications.
- Answers telephone calls, takes messages, or refers the caller to the appropriate staff.
- Greets visitors and directs them to the appropriate location.
- Supervises student assistants.
- Opens and distributes mail.
- Orders and maintains office supplies.
- Performs other related duties as assigned.

Knowledge, Skills and Abilities
- Considerable knowledge of office policies and procedures.
- Knowledge of various computer software used for Alumni-related tasks.
- Effective oral and written communication skills.
- Effective time management skills.
- Effective organizational skills.
- Effective writing and proofing skills.
- Ability to maintain accurate accounting records.

Minimum GSU Hiring Standards
High school diploma or GED and three years administrative experience; or a combination of education and related experience. Some positions may require typing skills (40 wpm).

The above is a general description of duties performed by employees holding this job title and does not represent a complete list of duties that may be assigned to an employee.

Office of Human Resources  Classification Section