Job Title: Network Planning Analyst, Intermediate

BCAT Code: 09ON05  Effective Date: April 1, 2007
Pay Grade: G18  FLSA Status: Exempt  Revision Date: July 1, 2013

General Description
Provides routine to complex professional level support for the University core network infrastructure, such as the management of the core network hardware, providing technical support, and training Information Technology (IT) staff.

Examples of Duties
- Provides routine to complex core network equipment support.
- Identifies and manages internet protocol (IP) addresses.
- Provides customer service support to the users of the core network.
- Documents the maintenance conducted on the equipment; logs in completed user requests.
- Ensures the security of the network by using various technologies.
- Evaluates core network software and hardware.
- Designs and monitors core network routine to complex infrastructures.
- Trains and mentors core network staff.
- Performs other professional level network analysis duties as assigned.

Knowledge, Skills, and Abilities
- Knowledge of data processing and core network principles, practices, and equipment.
- Knowledge of large integrated systems and event driven programming.
- Knowledge of MS Windows, Banner, Spectrum, Unix, and an understanding of client and server computing, programming languages, such as COBOL, C, C++, Visual Basic, Pearle, Java, relational databases (Oracle), crystal, SQL/PL SQL, LANs, etc.
- Effective time management, customer service, analytical, and organizational skills.
- Effective oral and verbal communication skills with external and internal customers.
- Ability to multi-task and use independent judgment.

Minimum GSU Hiring Standards
Bachelor’s degree and three years of related experience; or a combination of education and related experience.

The above is a general description of duties performed by employees holding this job title and does not represent a complete list of duties that may be assigned to an employee.