Job Title: Network Technician, Intermediate

BCAT Code: 09VN01            Effective Date: April 1, 2007
Pay Grade: G14   FLSA Status: Non-Exempt            Revision Date: July 1, 2013

General Description
Provides professional level technical support for the University local area network, such as installing, maintaining, and upgrading local area networks.

Examples of Duties
- Installs, maintains, and upgrades local area networks.
- Serves as liaison between colleges, departments, offices, and the core network infrastructure IT staff.
- Participates in the evaluation and acquisition of the local area network hardware and software.
- Provides technical service support to users of the local area network.
- Documents the maintenance conducted on local area network hardware and software.
- Attends self-development training sessions.
- Trains less skilled network technicians.
- Troubleshoots and diagnoses local area network hardware and software.
- Performs other professional level network technician duties as assigned.

Knowledge, Skills, and Abilities
- Knowledge of data processing and local area network principles, practices, and equipment.
- Knowledge of large integrated systems and event driven programming.
- Knowledge of MS Windows, Banner, Spectrum, Unix, Cisco routers, and an understanding of client and server computing, programming languages, such as COBOL, C, C++, Visual Basic, Pearle, Java, relational databases (Oracle), crystal, SQL/PL SQL, LANs, etc.
- Effective time management, customer service, analytical, and organizational skills.
- Effective oral and verbal communication skills with external and internal customers.
- Ability to multi-task and use independent judgment.

Minimum GSU Hiring Standards
Bachelor’s degree and two years of related experience; or a combination of education and related experience.

The above is a general description of duties performed by employees holding this job title and does not represent a complete list of duties that may be assigned to an employee.

Office of Human Resources   Classification Section